IN THE CLAIMS:

A complete listing of the claims is set forth below. Please amend the claims as

follows:

1. (Currently Amended) A system for generating a risk assessment regarding

a software implementation project, the system comprising one or more software

components collectively operable to:

access a previously specified importance value and maximum score for each of a

plurality of risk factors, the importance value for each risk factor reflecting experience of an

implementing entity regarding the extent to which the risk factor may negatively impact a

software implementation project if the risk factor is not adequately addressed, the

importance value and maximum score for each risk factor being multiplied to define a

potential weighted score for the risk factor;

receive an actual score for a particular software implementation project for each risk

factor based on an analysis by the implementing entity specific to the particular software

implementation project;

generate an actual weighted score for the particular software implementation

project for each risk factor by multiplying the importance value and actual score for the risk

factor:

determine a relationship between the potential weighted score and the actual

weighted score for each risk factor;

assign a risk level for the particular software implementation project to each risk

factor according to the relationship between the potential weighted score and the actual

weighted score for the risk factor, the risk level for each risk factor representing an

assessment by the implementing entity regarding the extent to which the risk factor may

negatively impact the particular software implementation project if the risk factor is not

adequately addressed; and

generate a risk assessment for the particular software implementation project

comprising one or more of the assigned risk levels for the particular software

implementation project for one or more corresponding risk factors, wherein each

risk factor is associated with one of a plurality of risk factor categories, each risk factor

category comprising one or more risk factors; and

generate a risk factor category scorecard for display, the risk factor category

scorecard providing at least one of a plurality of risk factor categories and data associated

with each of the plurality of risk factor categories, the data selected from the group

consisting of a category actual score, a category maximum score, and a category

percentage risk.

2. (Original) The system of Claim 1, wherein the software components are

further operable to generate a risk assessment scorecard for display, the risk assessment

scorecard providing the risk factors and the importance value, maximum score, potential

weighted score, actual score, actual weighted score, and risk level for each risk factor in a

spreadsheet format.

3. **(Original)** The system of Claim 1, wherein:

the maximum score is the same for each risk factor; and

the importance value and maximum score for a risk factor remain constant across

multiple software implementation projects.

4. (Canceled)

5. (Currently Amended) The system of Claim 4, 1, wherein the one or more

software components are collectively operable to generate a risk assessment for each risk

factor category according to a category percentage risk for each risk factor category, the

category percentage risk being determined by:

determining a quotient of a the category actual score and a the category maximum

score, the category actual score reflecting the sum of the actual scores of all risk factors

within a risk factor category, the category maximum score reflecting the sum of the

maximum scores of all risk factors within a risk factor category;

determining the quotient by dividing the category actual score by the category

maximum score; and

determining the category percentage risk by multiplying the quotient by one

hundred.

6. (Canceled)

7. (Original) The system of Claim 5, wherein the one or more software

components are collectively operable to generate a risk factor category spider chart for

display, the spider chart comprising a polygon with a number of sides equal to the number

of risk factor categories, each pair of sides meeting at a vertex, a ray to each vertex

reflecting a range of category percentage risks for a corresponding risk factor category, a

data point on a particular ray reflecting the category percentage risk for the corresponding

risk factor category.

8. (Original) The system of Claim 1, wherein the implementing entity is a seller

of software to be implemented in the particular software implementation project at one or

more sites of a client.

- 9. **(Original)** The system of Claim 8, wherein the actual score for a risk factor is determined by the implementing entity and is based on an evaluation of client resources and capabilities relevant to the risk factor.
- 10. (Original) The system of Claim 1, wherein the relationship between the potential weighted score and the actual weighted score for each risk factor, determining assignment of the risk level for the risk factor, is a percentage based on one minus the quotient of the actual weighted score and the potential weighted score for each risk factor.
- 11. **(Previously Presented)** The system of Claim 1, wherein the maximum score is a maximum attainable score.

12. (Currently Amended) A computer-implemented method for generating a

risk assessment regarding a software implementation project, the method comprising:

accessing a previously specified importance value and maximum score for each of

a plurality of risk factors, the importance value for each risk factor reflecting experience of

an implementing entity regarding the extent to which the risk factor may negatively impact

a software implementation project if the risk factor is not adequately addressed, the

importance value and maximum score for each risk factor being multiplied to define a

potential weighted score for the risk factor;

receiving an actual score for a particular software implementation project for each

risk factor based on an analysis by the implementing entity specific to the particular

software implementation project;

generating an actual weighted score for the particular software implementation

project for each risk factor by multiplying the importance value and actual score for the risk

factor;

determining a relationship between the potential weighted score and the actual

weighted score for each risk factor;

assigning a risk level for the particular software implementation project to each risk

factor according to the relationship between the potential weighted score and the actual

weighted score for the risk factor, the risk level for each risk factor representing an

assessment by the implementing entity regarding the extent to which the risk factor may

negatively impact the particular software implementation project if the risk factor is not

adequately addressed; and

generating a risk assessment for the particular software implementation project

comprising one or more of the assigned risk levels for the particular software

implementation project for one or more corresponding risk factors, factors, wherein each

risk factor is associated with one of a plurality of risk factor categories, each risk factor

category comprising one or more risk factors; and

generating a risk factor category scorecard for display, the risk factor category

scorecard providing at least one of a plurality of risk factor categories and data associated

with each of the plurality of risk factor categories, the data selected from the group

consisting of a category actual score, a category maximum score, and a category

percentage risk.

13. (Original) The method of Claim 12, further comprising generating a risk

assessment scorecard for display, the risk assessment scorecard providing the risk factors

and the importance value, maximum score, potential weighted score, actual score, actual

weighted score, and risk level for each risk factor in a spreadsheet format.

14. **(Original)** The method of Claim 12, wherein:

the maximum score is the same for each risk factor; and the importance value and

maximum score for a risk factor remain constant across multiple software implementation

projects.

15. (Canceled)

16. (Currently Amended) The method of Claim 15, 12, wherein the one or

more software components are collectively operable to generate a risk assessment for

each risk factor category according to a category percentage risk for each risk factor

category, the category percentage risk being determined by:

determining a quotient of a the category actual score and a the category maximum

score, the category actual score reflecting the sum of the actual scores of all risk factors

within a risk factor category, the category maximum score reflecting the sum of the

maximum scores of all risk factors within a risk factor category;

determining the quotient by dividing the category actual score by the category

maximum score; and

determining the category percentage risk by multiplying the quotient by one

hundred.

17. (Canceled)

18. (Original) The method of Claim 16, further comprising generating a risk

factor category spider chart for display, the spider chart comprising a polygon with a

number of sides equal to the number of risk factor categories, each pair of sides meeting

at a vertex, a ray to each vertex reflecting a range of category percentage risks for a

corresponding risk factor category, a data point on a particular ray reflecting the category

percentage risk for the corresponding risk factor category.

19. (Original) The method of Claim 12, wherein the implementing entity is a

seller of software to be implemented in the particular software implementation project at

one or more sites of a client.

20. (Original) The method of Claim 19, wherein the actual score for a risk factor

is determined by the implementing entity and is based on an evaluation of client resources

and capabilities relevant to the risk factor.

21. (Original) The method of Claim 12, wherein the relationship between the

potential weighted score and the actual weighted score for each risk factor, determining

assignment of the risk level for the risk factor, is a percentage based on one minus the

quotient of the actual weighted score and the potential weighted score for each risk factor.

22. (Previously Presented) The method of Claim 12, wherein the maximum

score is a maximum attainable score.

23. (Currently Amended) Software for generating a risk assessment regarding

a software implementation project, the software being embodied in computer-readable

media and when executed operable to:

access a previously specified importance value and maximum score for each of a

plurality of risk factors, the importance value for each risk factor reflecting experience of an

implementing entity regarding the extent to which the risk factor may negatively impact a

software implementation project if the risk factor is not adequately addressed, the

importance value and maximum score for each risk factor being multiplied to define a

potential weighted score for the risk factor;

receive an actual score for a particular software implementation project for each risk

factor based on an analysis by the implementing entity specific to the particular software

implementation project;

generate an actual weighted score for the particular software implementation

project for each risk factor by multiplying the importance value and actual score for the risk

factor;

determine a relationship between the potential weighted score and the actual

weighted score for each risk factor;

assign a risk level for the particular software implementation project to each risk

factor according to the relationship between the potential weighted score and the actual

weighted score for the risk factor, the risk level for each risk factor representing an

assessment by the implementing entity regarding the extent to which the risk factor may

negatively impact the particular software implementation project if the risk factor is not

adequately addressed; and

generate a risk assessment for the particular software implementation project

comprising one or more of the assigned risk levels for the particular software

implementation project for one or more corresponding risk factors, factors, wherein each

risk factor is associated with one of a plurality of risk factor categories, each risk factor

category comprising one or more risk factors; and

generate a risk factor category scorecard for display, the risk factor category scorecard providing at least one of a plurality of risk factor categories and data associated with each of the plurality of risk factor categories, the data selected from the group consisting of a category actual score, a category maximum score, and a category percentage risk.

24. (Original) The software of Claim 23, further operable to generate a risk

assessment scorecard for display, the risk assessment scorecard providing the risk factors

and the importance value, maximum score, potential weighted score, actual score, actual

weighted score, and risk level for each risk factor in a spreadsheet format.

25. (Original) The software of Claim 23, wherein:

the maximum score is the same for each risk factor; and

the importance value and maximum score for a risk factor remain constant across

multiple software implementation projects.

26. (Canceled)

27. (Currently Amended) The software of Claim 26, 23, further operable to

generate a risk assessment for each risk factor category according to a category

percentage risk for each risk factor category, the category percentage risk being

determined by:

determining a quotient, of a the category actual score and a the category maximum

score, the category actual score reflecting the sum of the actual scores of all risk factors

within a risk factor category, the category maximum score reflecting the sum of the

maximum scores of all risk factors within a risk factor category;

determining the quotient by dividing the category actual score by the category

maximum score: and

determining the category percentage risk by multiplying the quotient by one

hundred.

28. (Canceled)

29. (Original) The software of Claim 27, further operable to generate a risk

factor category spider chart for display, the spider chart comprising a polygon with a

number of sides equal to the number of risk factor categories, each pair of sides meeting

at a vertex, a ray to each vertex reflecting a range of category percentage risks for a

corresponding risk factor category, a data point on a particular ray reflecting the category

percentage risk for the corresponding risk factor category.

30. (Original) The software of Claim 23, wherein the implementing entity is a

seller of software to be implemented in the particular software implementation project at

one or more sites of a client.

31. (Original) The software of Claim 30, wherein the actual score for a risk

factor is determined by the implementing entity and is based on an evaluation of client

resources and capabilities relevant to the risk factor.

32. (Original) The software of Claim 23, wherein the relationship between the

potential weighted score and the actual weighted score for each risk factor, determining

assignment of the risk level for the risk factor, is a percentage based on one minus the

quotient of the actual weighted score and the potential weighted score for each risk factor.

33. (Previously Presented) The software of Claim 23, wherein the maximum

score is a maximum attainable score.

34. (Currently Amended) A system for generating a risk assessment regarding

a software implementation project, the system comprising:

means for accessing a previously specified importance value and maximum score

for each of a plurality of risk factors, the importance value for each risk factor reflecting

experience of an implementing entity regarding the extent to which the risk factor may

negatively impact a software implementation project if the risk factor is not adequately

addressed, the importance value and maximum score for each risk factor being multiplied

to define a potential weighted score for the risk factor;

means for receiving an actual score for a particular software implementation project

for each risk factor based on an analysis by the implementing entity specific to the

particular software implementation project;

means for generating an actual weighted score for the particular software

implementation project for each risk factor by multiplying the importance value and actual

score for the risk factor;

means for determining a relationship between the potential weighted score and the

actual weighted score for each risk factor;

means for assigning a risk level for the particular software implementation project to

each risk factor according to the relationship between the potential weighted score and the

actual weighted score for the risk factor, the risk level for each risk factor representing an

assessment by the implementing entity regarding the extent to which the risk factor may

negatively impact the particular software implementation project if the risk factor is not

adequately addressed; and

means for generating a risk assessment for the particular software implementation

project comprising one or more of the assigned risk levels for the particular software

implementation project for one or more corresponding risk factors, wherein each

risk factor is associated with one of a plurality of risk factor categories, each risk factor

category comprising one or more risk factors; and

means for generating a risk factor category scorecard for display, the risk factor

category scorecard providing at least one of a plurality of risk factor categories and data

associated with each of the plurality of risk factor categories, the data selected from the group consisting of a category actual score, a category maximum score, and a category percentage risk.

35. (Previously Presented) A system for generating a risk assessment

regarding a software implementation project, comprising:

means for accessing a previously specified importance value and maximum

score for each of a plurality of risk factors, the importance value for each risk factor

reflecting experience of an implementing entity regarding the extent to which the risk

factor may negatively impact a software implementation project if the risk factor is not

adequately addressed, the importance value being the same for a risk factor across all

software implementations, the maximum score being the same for each risk factor

across all software implementation projects, the importance value and maximum score

for each risk factor being multiplied to define a potential weighted score for the risk

factor, each risk factor being associated with one of a plurality of risk factor categories

each comprising one or more risk factors;

means for receiving an actual score for a particular software implementation

project for each risk factor based on an analysis by the implementing entity specific to

the particular software implementation project, the analysis for each risk factor

comprising an evaluation of client resources and capabilities relevant to the risk factor;

means for generating an actual weighted score for the particular software

implementation project for each risk factor by multiplying the importance value and

actual score for the risk factor;

means for determining a relationship between the potential weighted score and

the actual weighted score for each risk factor;

means for assigning a risk level for the particular software implementation project

to each risk factor according to the relationship between the potential weighted score

and the actual weighted score for the risk factor, the risk level for each risk factor

representing an assessment by the implementing entity regarding the extent to which

the risk factor may negatively impact the particular software implementation project if

the risk factor is not adequately addressed; and

means for generating a risk assessment scorecard for display, the risk

assessment scorecard comprising the risk factors and the importance value, maximum

Amendment Attorney Docket No. 020431.1055 Serial No. 09/992,283 Page 15 of 43 score, potential weighted score, actual score, actual weighted score, and risk level for each risk factor in a spreadsheet format.